



Tendercare Living Centre

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What's New

Software allows easy conversion of menus to accommodate Chinese dishes

We prepare Canadian, Chinese and German meals daily!

Dietary manager Michelle Smith says one of the biggest benefits of having software with the ability to access a database of Chinese menus and recipes – will be a huge timesaver in light of the fact that Tendercare Living Centre offers Canadian, Chinese and German menu options at every meal for 354 residents.

Sysco Canada has provided Tendercare Living Centre with software that integrates residents' nutritional profiles with menu development, meal production, cost analysis and inventory.

Now, Tendercare is using Sysco's menu, which is a four-week cycle menu. The Chinese recipes used at Tendercare were sent to Synergy's Texas head office, and the recipes were put into a data bank, and when those recipes are being prepared, the information is extracted and put into the menu and production. The software is invaluable at Tendercare, which operates a nursing home and two retirement homes under one roof.



Types of Accommodation and Rates

The home provides three types of accommodation:

Basic Accommodation

This include meals, 24 hour-nursing and personal care services. Resident will be accommodated in a three or a four-person bedroom.

Resident who cannot afford to pay the full standard ward rate must complete an application for Long-Term Care Facility Reduction in Accommodation Fees for Basic Accommodation. Proof of income that accompanies this application will determine the monthly rate paid.

Eligibility for the rate reduction must be completed by re-application by July 31st of each year.

Semi-Private / Private

If you wish a semi-private or private room, you will be charged the difference between the standard ward rate and the preferred accommodation rate.

The current rates are established by the government and no rate reduction is applicable for preferred (Semi-private/Private) accommodation. We have two private rooms only.



Recreation Therapy

Tendercare Living Center offers a wide variety of programs 7 days a week. Some of these programs include Art therapy, Music therapy, Gardening club, Cooking club, the new Bowling outing and the list goes on...

Current Rates for 2011-2012

The current rate is provided by Ministry of Health and Long-Term Care, Health Care Programs.

Type of Accommodation	Daily	Monthly
Basic	\$53.23	\$1619.08
Semi-Private (basic plus \$8.00)	\$61.23	\$1862.41
Private (basic plus \$18.00)	\$71.23	\$2166.58
Short-Stay	\$34.63	\$1053.33



Services Offered

- Nursing and personal care on 24-hour basis
- Medical supplies & nursing equipment necessary for the care of the residents
- Friendly, caring staff
- Chapel services - visiting clergy from various denominations
- Library
- Physiotherapy
- Social Work
- Recreation & Restorative Care
- Quiet room - is a place designed for residents and their families to spend quality time comfortably
- Doctors offices - on-site
- Resident Wanderguard System
- Four passenger elevators
- Daily Laundry & Housekeeping services
- Beauty Salon - on-site



Looks like fish for supper!



Bata Shoe Museum trip



Hockey Hall of Fame trip



The Art Group



The Breakfast Club



The Cooking Group

Convalescent Care Program

Ministry of Health, Long Term Care has designated 10 beds for the Convalescent Care Program.

The Convalescent Care Program offers short stay services to people who need time to recover strength and functioning. These individuals may be admitted to the program directly from either the community or a hospital setting.

The Convalescent Care Program is a short stay program with a 90 day time frame and clients are not required to make any co-payments for services. Telephone and TV cable charges are extra.



Uninsured Services

Certain services for residents of nursing homes are subject to a charge above the amount of the monthly accommodation rate. Uninsured services at Tendercare Living Centre include:

- Cablevision
- Beautician/Barber
- Podiatry
- Clothing Purchases
- Dental Services
- Guest Meal Purchase
- Meals, Transportation & Related Costs for Recreational Outings
- Drugs not covered by ODBP



Admission Procedures

Admission to Tendercare is limited to those persons who have been



Volunteers

Tendercare Living Centre is privileged to have concerned and committed volunteers helping with Activities and Resident Care Programs.


The volunteers are involved in programs such as friendly visiting, library services, recreation, transporting residents and feeding during mealtime.

If you are interested, please [contact](#) our volunteer coordinator.

Upon completing these forms:

[Volunteer Application](#)  | [TB Test](#) 

The coordinator will contact you to set up a time to meet. Criminal reference checks are required.

[Click here](#)  for the new member information sheet for our Family / Community Advisory Board at Tendercare Living Centre.



Links

- [CCAC \(Community Care Access Centre\)](#) - Admission is facilitated through the completion of an application form on this site.
- [Bellwood Health Services](#) - provides treatment to individuals who have drug and alcohol addictions, eating disorder and

declared eligible for admission to a Long-Term Care Facility by the Community Care Access Centre (CCAC).

Admission is facilitated through the completion of an application form from the Community Care Access Centre [website](#). This application provides information needed to assess the specific care that you require and to determine if your needs can be met in our home. When a bed becomes available, CCAC will contact applicants on the waiting list to make a bed offer.

Families are encouraged to visit the facility prior to admission. Please call us or drop in for a tour. We also conduct regular tours on Tuesdays at 2:30 PM weekly.

stress-related illnesses.

- [Extendicare \(Canada\) Inc.](#) - provides management services to Tendercare Living Centre since 1994.

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